



## ***AFTER SALES AND SERVICE***

After installation and testing, Harmanwell provides a broad range of after sales services which include training, repair, technical and engineering support.

Our service does not end with the start-up of systems or process equipment. We clearly understand that continuous plant operation is the key for the success of our customers.

Our after sales specialists provide competent and comprehensive services, based on the high quality we are known for – anytime and anywhere.

### Lifecycle Service of MDVR Technology

#### Start-up Services

- Unpacking and inspection
- Assembly and installation
- Commissioning
- Performance test
- Consulting and operator training

#### Operation Services

- Emergency procedures and trouble shooting
- Investigation and failure analysis
- On-site maintenance and repair
- Off-site maintenance and repair
- Devices cleaning services
- Genuine (OEM) spare parts
- Inspection, diagnosis and expert advice

#### Upgrade services

- Upgrade/modification
- Devices standardization
- Spare part concepts
- Process simulation
- Laboratory services
- Workshops/training

### End of Use services

- Conservation for temporary shutdown periods
- Certification and revamp of used devices
- Adjustment to new applications
- End of life service